

# **Marketing Toolkit**

November 28, 2023









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#### **General Information**

#### WHAT IS #IGIVECATHOLIC?

#iGiveCatholic is an annual giving day for the faithful across the nation (and the globe!) to come together and raise as many charitable dollars as possible for Catholic parishes, schools, and ministries in participating dioceses. Last year, #iGiveCatholic raised more than \$18.5 million for 1,675 organizations in 42 dioceses across the United States.

#### WHEN IS #IGIVECATHOLIC?

#iGiveCatholic is a 24-hour celebration from midnight until 11:59pm on #GivingTuesday, the Tuesday after Thanksgiving, which falls on November 28<sup>th</sup> in 2023. Donations will be collected online at <a href="mailto:philadelphia.igivecatholic.org">philadelphia.igivecatholic.org</a> starting with the Advanced Giving phase which begins on Monday, November 13<sup>th</sup> through 11:59pm of the giving day. Offline gifts of cash or check may be collected and added to the campaign total throughout the online giving period and for an additional week following the giving day, but must be entered into the participant organization's dashboard by 11:59 on December 5 to be counted in this year's totals.

#### WHY HOST A DAY OF CATHOLIC GIVING ON #GIVINGTUESDAY?

We have a day for giving thanks. We have two for purchasing gifts for loved ones: Black Friday and Cyber Monday. Started in 2012, #GivingTuesday has become a global day dedicated to generosity fueled by the power of social media, collaboration, and a lot of publicity. #GivingTuesday also kicks off the charitable season when many focus on their holiday and end-of-year giving.

#### WHO ARE BONTERRA AND GIVEGAB?

Bonterra is the giving day platform provider for the **#iGiveCatholic** giving day. In addition to providing the technology and security behind your organization's profile page, they also provide the technical support and assistance for you and your donors before, during, and after the giving day.

This platform was named GiveGab since 2018 but officially becomes Bonterra Giving Days in July 2023. Unfortunately, new branding and logos were not available at the time of publishing this document, so some references to GiveGab remain. We will update this document as the new Bonterra materials become available.





### Eligibility

All Catholic 501(c)(3) parishes, schools, and ministries listed in the *Official Catholic Directory* or affiliated with a participating partner diocese are eligible to participate in the **#iGiveCatholic** giving day, though a diocesan partner may choose to limit the type of organization that can participate any given year (i.e. only schools). Please consult your local #iGiveCatholic leader for questions about specific eligibility.

Eligible organizations must apply for participation online. Your respective #iGiveCatholic leader will email you specific instructions to guide you through the application and registration process. The process begins by clicking "Apply Now" on your diocesan landing page. Registration opens on Monday, August 14th and closes on Friday, November 3rd.

Questions? How-to articles on registering and completing your profile are located on the Resources page of the #iGiveCatholic website and throughout the Bonterra Giving Days Support Center. We also recommend using the blue chat bubble in the bottom right-hand corner of the website if you encounter any difficulty! That is the fastest way for you to get a question answered or an issue resolved. Be sure to include your email address. You can also email tech support at questions@igivecatholic.org!

#### **PLEASE NOTE:**

- Bonterra Giving Day's Support Team (tech support) is available **Monday through Friday from 9:00 AM to 5:00 PM Eastern Time** via email at <a href="mailto:questions@igivecatholic.org">questions@igivecatholic.org</a> or via the blue chat bubble at the bottom right-hand corner of the website. Bonterra techs will be EXTREMELY busy the last week of October and the beginning of November helping organizations complete registration, so please allow plenty of time if you plan to work on your account during that time in case you encounter a problem!
- All individuals who donate online at <u>philadelphia.igivecatholic.org</u> during the Giving Day or Advanced Giving phase will immediately receive a tax receipt via email from #iGiveCatholic. However, organizations are STRONGLY ENCOURAGED to THANK their donors separately from this auto-receipt. #iGiveCatholic cannot send tax receipts for gifts made offline, so those MUST come from the beneficiary organization.
- All donations made through #iGiveCatholic are tax-deductible in full. Please acknowledge the full donation amount in any communication you may have with the donor about the gift, such as a year-end summary of their gifts.
- Any donations and prizes your organization receives during #iGiveCatholic are dependent upon YOUR marketing and communication efforts! #iGiveCatholic markets the effort at a national level, your diocese or foundation promotes at the local level, and you communicate to your supporters! You know your donors best, and they know you. Neither #iGiveCatholic nor Bonterra will solicit your donors!





## **Marketing Ideas**

You know your goals for #iGiveCatholic, and you know your donors! Promote your #iGiveCatholic campaign using the communication methods you are already utilizing to reach your donors. We will be offering numerous suggestions, templates, and marketing resources to assist in this endeavor as we move through the process. NOTE: If acquiring new donors is one of your organization's goals, you will need to promote the event using new methods.

**NOTE:** To ensure you are promoting the correct URL for your organization's profile page, be certain the URL you promote looks like this (text in gold is unique to your organization): philadelphia.igivecatholic.org/organizations/yourorganizationname-characters. To be certain, copy the web address at the top of your profile page or look in the very bottom right-hand corner of your organization's dashboard under "Share Your Page". **The URL will NOT begin with a www.** 

Here are some general ideas for getting the word out about your organization's participation in #iGiveCatholic:

#### **PARISH SUGGESTIONS:**

- Make announcements about your #iGiveCatholic campaign from the pulpit or before livestreamed masses.
- Insert #iGiveCatholic messaging into your bulletins (See Resources on the website.)
- Hold an event after masses during the Advanced Giving phase (November 13 through November 27), and invite parishioners to make a donation while they enjoy coffee and donuts. Be sure to include a link to your organization's URL after any live-streamed masses.
- Use a text messaging service (i.e., Flocknote).

#### SCHOOL SUGGESTIONS

- Use a text messaging service (i.e., Flocknote).
- Be creative during carpool during Advanced Giving and especially on November 28<sup>th</sup>!
- Create homeroom/grade level challenges (based on participation only, not dollars raised) with a pizza/donut party or TAG day prize as an incentive.
- During the Thanksgiving holiday, change outgoing voicemail messages on greetings, staff lines, and cell phones to remind people about the Giving Day.
- Send flyers home with students (See <u>Resources</u> on the website.)

#### **MINISTRY SUGGESTIONS:**

- Email constituents or hand out flyers. (See <u>Resources</u> on the website.)
- Write a story about your #iGiveCatholic campaign and project or goals in a blog post or newsletter article.





#### SUGGESTIONS FOR ALL ORGANIZATIONS:

• Use a banner on your own website and in your email signature lines. (See <u>Resources</u> on the website.) A screen shot of an example used in Charleston in 2022 is here:



- Announce and discuss #iGiveCatholic with all administration, staff, board members, donors, committee members, volunteers, and parents at all meetings and events.
- Ask current and former board members, parents, donors, staff, and volunteers to promote the event to their friends, family, and co-workers via word of mouth, email, and social media.
- Perhaps they would host a Peer-to-Peer Fundraising Page for your organization. For more information regarding P2P fundraising, here is a resource article What is Peer-to-Peer Fundraising?
- Create and embed a donation button on your organization's website following the instructions in this resource article: <u>How do I create and embed a Giving Day donation button on my website?</u>
- For more information on marketing using videos and emails, see the following pages!





### **Video Campaigns**

Many successful #iGiveCatholic marketing plans include video campaigns. Some of these videos explain project needs or update viewers on #iGiveCatholic goals, while others ask participants to explain why they give during a brief "#iGiveCatholic because..." video.

It is easy to do – just use your smartphone to shoot a short video of your organization's supporters and influencers saying why they "Give Catholic" and why they give to your organization. You can then share these videos on your organization's profile page, Facebook, Twitter, and Instagram accounts, or via email and e-newsletters. Do not forget to include a "clickable link" or hyperlink directly to your profile page when you post or send these videos!

Click on the links below to play these videos!



St. Bridget Catholic School



St. Peter Parish

#### **OTHER SAMPLE VIDEOS:**

St. John Vianney – Baton Rouge, LA:

https://youtu.be/JyxI0bzPqok

USC Campus Ministry-Columbia, SC:

https://www.youtube.com/watch?v=JJGRH0pcIGs

Priests of Houma-Thibodaux:

https://www.facebook.com/reel/623492862793547/

Catholic Life Television – Baton Rouge, LA:

https://youtu.be/lNrDMfkPoIg

St. Mary's Catholic School – Rome, GA

https://vimeo.com/770980901

Comeau Catholic Campus Center – Hays, KS

https://www.instagram.com/p/CkOIYBoPS2e/

Looking for inspiration and other examples? Search #iGiveCatholic on social media, including Vimeo and YouTube, for sample posts, videos, and more!





### **Email/Mail Campaigns**

The number one way that 2022 **#iGiveCatholic** donors heard about the campaign was by an email or newsletter from the organization to which they donated! Here are some ways you can connect with your donors via email or a newsletter:

- Create a banner or dedicated message about your #iGiveCatholic project or need in all of your organization's electronic communications. (See <u>Resources</u> on the website for logos and graphics.)
- Add an #iGiveCatholic logo to your email signature and make it a "clickable link" to your organization's profile page.



- Send an email or postcard to your constituents asking them to both "Save the Date", and tell their friends about #iGiveCatholic.
- Don't be afraid to send your donors a letter or post card in the mail about the campaign. Invite them to mail in donations by check, if they prefer that method over online giving!
- Include stories and short "Did you know" quips about the #iGiveCatholic campaign in your newsletters.
- Don't forget to include a "clickable link", QR code, or URL directly to your profile page in all your communications!

#### SAMPLE EMAIL OR LETTER

Dear [Donor Name],

Thank you for being a part of the [Organization Name] family/community/team! We're excited to announce that we are participating in #iGiveCatholic on #GivingTuesday, November 28, 2023! Your generous support makes a meaningful difference to our [core mission, constituency education, spiritual formation, etc.]. As you know, [Organization Name] is changing lives every day by/through [insert name of program or effort].

[If you have matching/challenge gifts, you can enter something like "Every gift of \$10 or more will go further with [\$x] matching funds provided by [name of matching funds source]! By visiting [your organization's profile page address], you can make a difference with your gift to [Organization Name]."] We are also grateful to receive offline gifts of check or cash towards this campaign.

Any gift you make to [Organization Name] on November 28, 2023 or during the Advanced Giving phase running from November 13th through November 27th will increase our impact by allowing us to [insert specific program or mission, feed xxx people, clothe xxx children, etc.] With your help, we WILL reach our fundraising goal of [\$X,XXX] during #iGiveCatholic!

Follow us on Facebook/Twitter/Instagram [insert links to your social media pages] so you can share in the excitement of our Giving Day, and remember to "Give Catholic" on November 28th! Sincerely,





#### **SAMPLES (CONTINUED)**

Hi [Donor Name],

Today is #iGiveCatholic on #GivingTuesday! Please join us in our efforts to make this a fantastic day of Catholic giving in our community and across the nation!

We are writing to ask you to take a few minutes to give to [Organization Name] online at [insert hyperlink (clickable link) to your #iGiveCatholic profile page]. Your donation is appreciated and will help us [insert project details]. Here's how you can make a HUGE difference today:

- Make a donation at [insert hyperlink (clickable link) to your #iGiveCatholic profile page]!
- Make a gift of cash or check directly to our organization for our #iGiveCatholic campaign to give "offline". Watch the leaderboard to see YOUR gift make a difference in our total!
- Spread the word! Text a friend. Forward this email. Post on Facebook, Twitter, and/or Instagram using the hashtag #iGiveCatholic. Or, tell someone in person!

Make sure to follow us on Facebook [Link], Twitter [Link], and/or Instagram [Link] and keep up with our organization's progress—today during the #iGiveCatholic giving day and beyond! And watch how Catholic generosity multiplies on the leaderboard at <a href="www.igivecatholic.org">www.igivecatholic.org</a>!

Thank you for supporting [Organization Name]!

Hello [Donor Name],

It is the [x] hour of our #iGiveCatholic campaign for [Organization Name]. In [x] hours, we have raised [\$x,xxx], and now we are only [\$xx] away from reaching our goal of [\$x,xxx] for [insert project details]!

We are so grateful for the support of our Catholic community—but the giving isn't over yet! Please help us reach our goal by sharing our donation page [insert profile page link] with your friends and family on social media one more time! You can also check out our Facebook [link], Twitter [link], and Instagram [link] pages to share our posts.

Thank you, again, for your continued support of [Organization], especially in our #iGiveCatholic campaign.

May God bless you!





#### **SAMPLES (CONTINUED)**

This organization used an email service such as Mail Chimp or Constant Contact and sent the email below to their donors. It is from 2021 but it bears repeating due to the organized sharing of information and clear explanation of "what/when/why/how." The effort was quite successful!



#### Giving Tuesday is Here!

#iGiveCatholic is the official Catholic giving arm of Giving Tuesday. This year, we partnered up to launch an online initiative to boost funding for our Performing Arts Center project! Having secured TWO match donors, your dollar goes more than twice as far for our 2021 effort. The first \$50,000 will be matched! This means any amount you give up to this quantity will be DOUBLED! We also have a challenge donor. If we get 100 donors, we unlock an additional \$10,000!

#### About the Project

While the Performing Arts Center project is a Bishop Dwenger initiative, it will become one of the great social venues in Fort Wayne. This auditorium will boast the deepest stage in Northeast Indiana and offer state-of-the-art sound and lighting. A host of other features including a black box studio, green room, lobby, art gallery, and reception hall will offer countless opportunities to not only benefit our school, but also surrounding organizations, parishes, and the community. Learn more about this impressive project by viewing <a href="this short video">this impressive project by viewing this short video</a>.

#### How to Give

You don't have to wait! Giving has already begun! Click the link to give, share it on social media, and encourage others to make a gift for future generations of Saints! With everyone pulling together, we can maximize these matches and reach our Giving Tuesday goal of \$110,000! Become a Patron of the Arts while sharing your faith and supporting the youth of our community in one single gift. In-person donations are also accepted. Please write a check or send cash in a marked envelope to the front office or the Development Department.

Please contact Katie Slee at 496-4706 or <a href="mailto:kslee@bishopdwenger.com">kslee@bishopdwenger.com</a> with questions or in-person donations.

Bishop Dwenger High School | saints@bishopdwenger.com | (260) 496-4700 | bishopdwenger.com

See what's happening on our social sites:











#### **Social Media Center**

Download and use the social media assets from our <u>Resources</u> page. Then connect with #iGiveCatholic. NOTE: #iGiveCatholic may share your posts, including videos, on our national accounts and use your posts as examples in our newsletters and future materials!

Make sure to "like," "follow," "share," "post," and "tweet" #iGiveCatholic using both your organization's social media networks, and your own personal social media networks!

#### **FACEBOOK:**

https://www.facebook.com/igivecatholic/ Use @iGiveCatholic to tag us on your posts!

#### TWITTER:

https://www.twitter.com/igivecatholic/ Use @iGiveCatholic to tag us on your tweets!

#### **INSTAGRAM:**

https://www.instagram.com/igivecatholic/ Use @iGiveCatholic to tag us on your posts!

#### **SOCIAL MEDIA TIPS:**

- Be sure to use the **#iGiveCatholic** hashtag on all social media networks!
- Create your own social media graphics with <u>Canva</u>, a free, easy-to-use online image-making program.
- Use a social media scheduling program such as <u>Later</u>, <u>Hootsuite</u> or <u>Buffer</u>, allowing you to create and schedule posts days or months in advance.
- Need to include a URL that is really long or complicated and you have limited space? Use
  a tool such as <u>Bitly</u> or <u>TinyURL</u> that will create an "abbreviation" for your profile page
  URL.





#### **Facebook**

- Change the cover photo on your organization's Facebook page to the #iGiveCatholic graphic (several are available for download on the Resources page).
- Change the badge or icon in your organization's Facebook profile picture to an #iGiveCatholic graphic (available for download on the Resources page) or a related photo such as students or the pastor holding up an #iGiveCatholic sign.
- Start the conversation by creating a schedule of posts to consistently remind "friends and fans" to Give Catholic and to support your organization.
- Be sure to comment and thank those who post to your organization's Facebook page.
- Use the hashtag #iGiveCatholic. Note: #iGiveCatholic may share your posts!



**FACEBOOK TIPS:** 

- The Facebook algorithm favors videos, therefore post short (less than two minutes) videos on your Facebook page. For example, take a video with your smartphone of parishioners/alumni/students/board members saying why they love your organization and why they will Give Catholic.
- Keep your posts brief, and always use photos or other images.
- Tag your friends and supporters and ask them to share #iGiveCatholic and your organization's posts.
- Quality over quantity: Pages that post one or two times per day receive 40% higher user engagement when compared to pages that have more than three posts per day.





#### **SAMPLE FACEBOOK POSTS:**

(Remember: Always accompany any post with a picture, logo, video, or image...plus the link to your organization's profile page!)

- Time to start planning for #iGiveCatholic on #GivingTuesday! @iGiveCatholic
- We gave thanks on Thanksgiving, shopped on Black Friday, and scrolled through deals on Cyber Monday. Now, we're ready to "Give Catholic" on #GivingTuesday! Are you ready?!
- We can't wait to be part of the U.S. Catholic Church's Giving Day, @iGiveCatholic! #iGiveCatholic on #GivingTuesday, do you?
- How do you share your compassion? "The Lord goes out to meet the needs of men and women and wants to make each one of us concretely share in his compassion." Pope Francis. #iGiveCatholic on #GivingTuesday



Sample 1 – Roanoke Catholic School, Diocese of Richmond







Please consider joining these most recent generous donors to our GIVING TUESDAY campaign to raise funds for Playground TURF!!

Just click on this link to PARTICIPATE & MAKE A DIFFERENCE!!

https://knoxville.igivecatholic.org/.../st-joseph..... See more



Sample 2 – St. Joseph's Catholic School, Diocese of Knoxville

Looking for more inspiration and examples? Search #iGiveCatholic on Facebook for other posts, videos, and more!





#### **Twitter**

- Change the cover photo on your organization's Twitter page to the **#iGiveCatholic** graphic (available for download on the <u>Resources</u> page).
- Change the badge or icon in your organization's Twitter profile picture to the #iGiveCatholic profile image (available for download on the Resources page) or a related photo, such as students or the pastor holding up an #iGiveCatholic sign.
- Schedule tweets using platforms like Hootsuite and promote the link to your organization's profile page.
- Use the hashtag #iGiveCatholic. NOTE: #iGiveCatholic may retweet your tweet!
- Tag your organization's key lay leaders, board members, etc., in a tweet with a link to your organization's profile page to spread the word about #iGiveCatholic.
- Thank everyone who mentions #iGiveCatholic and tags your organization in a tweet.
- Create a hashtag featuring your organization's name, such as #MCAGivesCatholic, to rally and track supporters of your organization.



Twitter Profile Image

Twitter Cover Image

#### **TWITTER TIPS:**

- Use a URL shortener to make a condensed link for your **#iGiveCatholic** profile page. You can then share the shortened link to save characters in Tweets.
- Use images! Tweets with images attached get more retweets. Links tweeted with an accompanying image get more clicks.



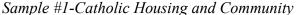


#### **SAMPLE TWEETS:**

(Remember: Always accompany any tweet with a picture, logo, video, or image...plus the link to your organization's profile page!)

- It is time to start planning for **#iGiveCatholic!**
- Together we can make a difference when we say **#iGiveCatholic** on #GivingTuesday!
- A little goes a long way when the Catholic community gives as one. Join us on November 28th for #iGiveCatholic on #GivingTuesday!
- Who inspires you to give this **#iGiveCatholic** Giving Day?
- Thousands will be donating to their favorite organizations this year on #iGiveCatholic Giving Day. Won't you join us?
- Every gift can go a long way when we unite to give on November 28th! [Insert brief Scripture quote here.] #iGiveCatholic
- Don't wait! #iGiveCatholic on #GivingTuesday is TODAY!
- Help us get to the top of the #iGiveCatholic leaderboard! Donate today at [insert link to donation page]







Sample #2-St. Michael Catholic High School

Looking for inspiration and other examples? Search #iGiveCatholic on Twitter for sample Tweets, videos, and more!





### Instagram

- Change your Instagram profile photo to an **#iGiveCatholic** graphic (available for download on the <u>Resources</u> page).
- Follow @iGiveCatholic on Instagram.
- Tag @iGiveCatholic in your posts so we can stay updated! NOTE: #iGiveCatholic may share your posts!
- Share fun quotes, graphics, or photos.
- Post photos and videos of members of your organization (preferably community influencers or a beloved staff member from your organization) holding up **#iGiveCatholic** signs.
- Use the "Stories" feature to update followers on giving day goal progress and keep #iGiveCatholic donation momentum going.
- Put the link to your profile page in your bio...and include the URL also in your posts!
- There are ready-made Instagram posts available for download on our Resources page.



Instagram Profile Pictures

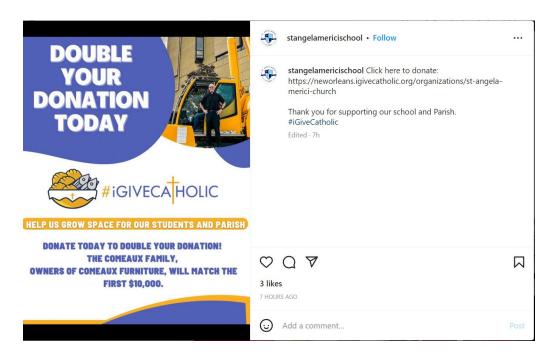
#### **INSTAGRAM TIPS:**

- On Instagram, a good visual is essential. Post dynamic, engaging images and videos.
- Use captions to give more information, but understand that most people won't read more than one or two sentences.
- Due to Instagram's algorithm, you will need to use well-thought-out hashtags. Tag #iGiveCatholic so your images will show up in the Giving Day posts.





#### **SAMPLE INSTAGRAM POSTS:**



Sample #1 − St. Angela Merici Parish and School, Archdiocese of New Orleans



Sample #2 – Mary Queen of the Holy Rosary School, Diocese of Lexington

Looking for inspiration and other examples? Search #iGiveCatholic on Instagram for sample posts, videos, and more!





# #iGiveCatholic 2023 Sponsors and Partners

#### **NATIONAL SPONSOR**



#### **IMPACT SPONSOR**



# **AFFILIATE SPONSOR**



#### IN ASSOCIATION WITH





Building Faith | Inspiring Hope | Igniting Change

